



## Gold Delivery Redemption

Kindly complete all relevant sections in full. The applicant must initial all amendments made to this form. Please email all pages of this form together with any required supporting documents to our new business service center at [business@sabullion.co.za](mailto:business@sabullion.co.za) or fax to 0865047857

### Investor Details

Facility Number

#### Natural Person / Contact Person of Legal Entity

Title

First Name(s)

Surname

#### Institutional Investor

Registered Name

### Redemption Details

Deliver the following number of Krugerrand/s

Specific Client instruction / notes:

### Confirmation of Delivery Address and Contact Information

Street Address

Street Address

Postal Code

Country

Telephone Work

Telephone Home

Mobile

Fax

Email Address

### Disclaimer and Indemnity

The South African Reserve Bank special dispensation that underpins our business extends to the safe custody of investors' gold bullion Krugerrands being stored and vaulted in the Investors name at the Rand Refinery Limited vaulting facility in South Africa. The dispensation is explicitly granted to enable an economically viable means for holding Gold as an investment asset and not for speculation in secondary markets, or for any other purpose. To prevent potential abuse of this dispensation, physical gold redemption is subject to a minimum initial investment period of 2 years where-after SA Bullion I.S. does not charge a fee in respect of physical gold

## Recovery of Delivery Courier and Insurance Charges

- Recover from the cash balance in my Facility
- Recover by debiting my bank account
- I will settle the cost via electronic payment to SA Bullion

## Authorisation Declaration

I / We warrant that the information contained herein is true and correct, and that, where this form is signed in a representative capacity, I / We have the necessary authority to do so and that this transaction is within my / our powers.

Investor Name:  Investor Name:<sup>(2)</sup>

Signature:  Signature:<sup>(2)</sup>

## Terms and Conditions

Time Periods for Administrative Processes - The Business cut off for receiving an instruction is 13h00. Should an instruction be received after 13h00 it will be processed on the following business day. Physical delivery of the Krugerrands are typically completed in seven business days but are dependent on Rand Refinery Limited timing. SA Bullion Investor Services does not accept responsibility in delays in effecting or completing instructions and will not be held liable for any loss or damage as a consequence there-of. The Investor has 14 days after receipt of the transaction confirmation from SA Bullion Investor Services, to report any errors to SA Bullion Investor Services. Confirmation by Investor - All information given in this redemption instruction form, and in all documents that have been signed by me in connection with this redemption, whether in my handwriting or not, are true and correct and shall form the basis of this redemption. Where the Investor is a legal person, I am duly authorized to conclude this instruction on behalf of the legal person and I acknowledge that in the event of the legal person not being in existence, I will be personally liable in respect of this instruction. I have completed all the required details on this form. The accuracy and completeness of all answers, statements or other information provided by me or on my behalf is my responsibility. I authorize SA Bullion Investor Services to accept signed instructions by facsimile and hereby waive any claim that I may have against SA Bullion Investor Services and indemnify SA Bullion Investor Services against any loss incurred as a result of SA Bullion Investor Services receiving and/or acting upon such facsimile. SA Bullion Investor Services will not be responsible for any failure, malfunction or delay of any networks or electronic or mechanical device or any other form of communication used in the acceptance and processing of transactions. SA Bullion Investor Services reserves the right to, in its sole and absolute discretion, unilaterally accept or reverse any transaction. SA Bullion Investor Services will not be liable to make good or compensate any Investor or third party for any damages (whether direct or consequential), losses, claims or expenses resulting there from. The Investor and any third party indemnifies SA Bullion Investor Services accordingly.